

ACCIDENTAL COUNSELLOR

This course provides non-counsellors with basic skills to assist people dealing with problems or difficult situations. It introduces a variety of methods, from non-judgmental listening to referral to appropriate agencies. It also explores some of the personal issues participants may face when helping others.

What you will learn:

- What counselling is
- How to identify a problem
- How to respond to a problem
- How to deal with particular personality traits or scenarios
- When and how to refer.

Who is this course for?

This course is for people with no counselling experience, who find that, at times, they are required to deal with people in distress, or people with challenging behaviours.

CODE	DATES	LOCATION
ACC 6	Wednesday and Thursday 11 and 12 November 2009	Parkview Level 8, 128 Marsden St Parramatta

Cost (GST included): \$363.00

Time: 9:30am to 4:30pm

To Register:

Obtain an application form for this training, visit www.ifp.nsw.edu.au or email info@ifp.nsw.edu.au or call 02 8830 0755

